# **Viking Academy Trust**

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# **Viking Holiday Club FAQs:**

# Can I book my child to attend different sessions on different days?

Yes. On MCAS there is the option to book the days you require (similar to how breakfast club and after school club work). During the holiday week, If circumstances change, or your child is having too much fun and wants to attend more sessions than you originally booked, please discuss with the VHC staff and they can organise with you (if spaces allow).

#### I have more than one child, will I receive a discount?

Yes. On MCAS select either Sibling Weekday or Sibling Wacky Wednesday and the 10% discount will be applied for siblings once full price paid for first child. If your sibling attends another school (i.e. at Upton and sibling at Infant school child) please complete the Key Survey form for each child and the VHC finance team will add your younger child to the MCAS system for you to pay.

#### The day I need is full - what do I do?

Email <u>ar@vikingacademytrust.com</u> with your child's full name and school attending. List the dates required and we will place you on the waiting list. We will be in touch if a space becomes available.

## Can I use childcare vouchers to pay for Viking Holiday Club?

Yes. Please email <u>ar@vikingacademytrust.com</u> If you need to arrange for your provider to allocate funding to our school bank account you will need to contact <u>ar@vikingacademytrust.com</u> with your child's full name, the school they attend and the days/dates required. The finance team will book your places where spaces are available and MCAS will alert you to the payment due. Please arrange this for before the start of holiday club.

## I have paid for every day, does my child have to attend every day?

No. You will have paid for the sessions upfront, however if you choose to not send them on one day that is up to you. However, there will not be refunds for sessions missed.

#### The sessions are 8:30-4pm, does my child have to stay for the entire time?

No. We ask that children have arrived by 9:15am at the latest. You can collect your child at any time across the day **but it must be by 4pm**.

Please note that our school behaviour policy must be adhered to at all times during the Viking Holiday Club. If your child receives a red card on any given day, they will not be allowed to attend the club for the remaining duration of the provision. Unacceptable behaviour will be at the discretion of the holiday club staff. If this does occur, refunds will not be given.

# 'One Childhood, One Chance'





